

RUISHTON & THORNFALCON PARISH COUNCIL NEIGHBOURHOOD PLAN HOUSEHOLD SURVEY 2017



Appendix not issued or referenced with report

Verbatim & end of survey 'Additional Comments'

Where respondents have commented on multiple issues, comments are generally sorted according to the first aspect commented on (the Parish Councils have removed comments deemed defamatory or that do not relate to the Neighbourhood Plan process)

Q2 – IMPORTANT CHARACTERISTICS OF LIVING IN RUISHTON AND THORNFALCON PARISH

Sense of community

The fact that Ruishton is a village means that we all know many people, if not to speak to, then at least by sight. I chose to live in a village, not a suburb of a town and preservation of the nature of the village is important, not only for me, but for the old people and for the children too.

Living in a rural community rather than an urban area.

The unity of Ruishton - not just a small part of Taunton or suburbs.

Peace and quiet. Knowing our neighbours. A sense of community.

Viable community to support work and retirement.

Care of the Old (extremely important).

Maintenance of the character of the area.

Environment/location

Being surrounded by fields.

Easy access to the woodlands and the local wildlife we must protect.

Green spaces.

Rural aspects / outlook, encourage wildlife.

Quiet, peaceful location.

Access to countryside not possible with the new "round metal gates" wheelchairs, scooters etc.

Facilities

A local pub. Being able to park.

Good friendly local pub!

Availability of local sports facilities (cricket and swimming).

Small school.

Near to a good secondary school.

Lack of a village shop, it means getting the car out to shop even for the smallest item.

Having a good pub where we meet for social events.

Proximity to Taunton/Convenience

A358 for access to A303.

Easy access to a shopping facility/train/airport/London.

Easy access to Taunton & station & A303 plus the hospital Musgrove, post office Henlade.

Transport/Traffic

Safety. Safety on the roads for school children.

Space. Most streets are clear of parked cars, front gardens are big by modern standards so houses are well back from the road.

Other

Health walks.

Feeling safe (street lights, safe roads, PCSOs/police etc.).

Most of the above do not exist.

We have nothing in Ruishton, an occasional bus service + a bus to ASDA once a week!

Q3 – OTHER LOCAL FACILITIES USED

Bus service. (6)

Hairdresser. (5)

Footpaths. (5) Footpaths and fields.

Creech post office/shop. (4)

Doctors. (4)

Park. (4), playground, Henlade

Park & Ride. (2)

Ivy House Social Club. (2)

Post box.

Holiday club in Ruishton School.

Garden centre.

Parish meeting room.

Occasional use of village hall.

Village book club.

Walks along river. (2)

Dog walking areas.

Thurlbear woods.

Disabled OAP at home.

None as I cannot get out much.

I do not regularly use the above, though I use some of them as and when needed but they are all integral to the village.

There are very few facilities in the Parish more in Creech St Michael.

Note PO is located in a difficult to access location – remote from village.

Pubs - not family friendly, do not use.

Q5 – ENVIRONMENT CONCERNS/CHANGE NEEDED

Traffic/Highways

A358 Henlade Bypass.

Better road markings on Cheats Lane/Bushy Cross Lane Junction.

A358 Road needs upgrading to the A303 which needs upgrading at Amesbury to provide easy access to the M3 and London.

Traffic/pedestrian/cycleway interface with M5 causes issue. Unsafe to cross. Footpath/cycleway in field away from road.

Dangerous crossing A358, speeding traffic on A358 and Lipe Lane - no footpath down to canal. Air pollution on A358 dangerous level. Bypass A358 needed NOW.

Access across A358 needs improving.

Crossing M5 slip road is NOT safe on a bike or foot.

Better pedestrian access into the village from the 358 on Ruishton Lane.

Kerbs are high, pavements often too narrow for buggy.

Cars too fast on Newlands Road.

Henlade by pass.

Density of traffic, using the local school in Ruishton.

I am concerned about the traffic queues which build up from the M5 junction and the speed of the traffic on the A358 and the difficulty I encounter crossing that road.

I hope the bus will stay @ 1 an hour.

Increased volume of traffic in spite of the narrow lanes.

Increasing level of traffic using Greenway Lane. Noise & fumes - dangerous for walkers + cyclists.

Less lorry's on the main road.

Level of traffic on smaller roads. More sleeping policemen needed.

Reduce level of traffic off A358 via Stoke Rd and Haydon Lane.

Road markings to enable no parking opposite driveways. It causes ill feeling in the community when visitors park in the wrong place.

Roads – Maintenance.

Speed limits through village.

Speed of A358 traffic incoming through Henlade & traffic flow under motorway.

Speed restrictions put in place on Bushy Cross Lane, before a child is injured on their walk to school.

Speeding cars along school road, lack of pavement in cheats road.

Take traffic away from people's homes i.e. change the proposed new road away from Henlade and prevent rat running.

The amount of traffic leading to m5 motorway.

The amount of traffic using Ruishton as a cut through to get on the A358.

The speed of vehicles using the A358 is cause of great concern. Please reduce the speed limit at least from the traffic lights at Thornfalcon garage to Henlade.

The stand still traffic along the A358 at certain times of the day.

Too many cars through village - old buildings need protecting.

Too much heavy traffic now, using through route to main road.

Too much traffic down Ruishton Lane, often going too fast; also Bushy Cross Lane (speed bumps in Bushy Cross Lane)

Too much traffic on A358 + Stoke Road Henlade.

Traffic on A358.

Traffic, dangerous lorries.

Vehicle screening

Planting taller trees along the M5 to reduce noise pollution/erection of boards along the motorway at the junction where the M5 traffic is particularly exposed.

Sound barrier to M5 + A358 - (more trees) continued support from P.C. for flooding issues e.g. flood plain disappearing in new business development

Air/noise pollution

Air pollution from A358 & M5 also traffic noise pollution both need urgent attention to minimise effects.

Air pollution is main concern, due to massive increase in traffic through village - especially Ruishton Lane.

Air quality issues resulting from traffic. Loss of habitat. Better public transport to Taunton to reduce traffic on A358. Ensure developments retain existing ecology and improve if possible.

Chicken farm smell - not at all satisfied.

Concerned about the increase in air pollution in Henlade (A358). Need a safe cycle route into Taunton and to Hankridge. More work needs to be undertaken by responsible Agencies to reduce current flooding problems in Lower Henlade and the centre of Ruishton.

Emissions / noise from A358: the amount of traffic using the village as a cut through. Safety on Ruishton Lane to A358 - for pedestrians.

Certain households burning fires in gardens affecting areas around, very disrespectful.

Heavy traffic on A358 causing air pollution.

House on the A358 / pollution problems - By-pass needed and not in 2020.

I am unhappy with the air pollution I experience when out running and cycling.

Junction 25 is a problem concerning traffic pollution and is an accident waiting to happen.

Less lorry / car diesel pollution from A358 and M5.

Main concern is air pollution along roads leading up to Jct 25 - levels must to checked and adhered to.

I do not know what the air pollution is!

Less traffic in and around Taunton causing air pollution, especially when London/West bound traffic is being advised by Sat Navs to use the A358.

The level of pollution in the air due to our proximity to the M5 and the proposed road schemes.

Reduction in traffic pollution is a must, reducing through traffic would help.

Car /lorry petrol/diesel fumes.

The smell of chicken farms is often so bad that I do not want to sit in my garden.

Noise pollution from M5 and A358. Over the years we have had a massive increase of noise. Change road surface of motorway and planting to stop the noise.

Noise pollution high, litter everywhere, Thorn Lane speeding traffic (rat run).

Traffic noise and air pollution. Noise from roads.

The A358 is too heavily congested especially with HGVs causing extreme pollution. Problems in J25 roundabout need addressing.

No information of levels of pollution.

Green belt & housing development

Limit any development east of the M5. (2)

Extra housing being placed east of M5 which we were always told would not happen.

Fears for the future with all the recent and planned building work on green field sites.

Maintain green fields with no housing development.

Housing and commercial development engulfing the countryside.

I am concerned that building on our green spaces will eventually leave less & less places to enjoy. Why are we not putting disused warehouses & rundown buildings back in use as housing instead of spreading out into our wonderful countryside?

New Business Park Junction 26 - all end up at junction 25.

Concerns about new business park and traffic chaos and causing pollution around the area.

Protect the green belt. Stop building warehouses, roads etc. on quality farm land.

Protect the green belt. Stop building warehouses, housing and roads on premium farm land in Henlade and Ruishton. Don't let Taunton jump the M5. Don't let our villages become a suburb of Taunton.

Stop Taunton building program coming east of the M5. The proposed industrial area behind the 'gateway' P&R should not be built until the A358 is diverted, to cater for expected increase in traffic flow.

Surrounding farmland to be protected + not built on.

Less building.

We are losing out village status with all the developments proposed.

We do not need our countryside spoilt by passes on housing development.

The significant increase in housing, both currently and planned for the future, are concerning. I believe the developments are leading the parishes of Henlade, Creech St Michael and Thornfalcon are losing their distinctiveness and the qualities that make them the places they are. The villages are quickly becoming a part of Taunton. The local area cannot support this level of development. Traffic along the A358 is horrendous at the best of times, increasing developments will increase this significantly. The road does not have the capacity to cope with the levels of traffic already present. Levels of pollution are already too high. Road safety is a huge concern. Cars do not stick to the speed limits making the footpaths hazardous. The lack of footpaths and cycle paths in other areas of our villages also place cyclists and pedestrians at risk. Our villages need to be safeguarded from excessive developments and the countryside that we still have protected and enhanced.

Flood prevention

Balance of building/development versus flooding and general drainage.

Feel more could be done for flood prevention.

Flood defences definitely need improving further. We need more safe cycle routes and a safe footpath along Ruishton lane, which may encourage people to leave the car at home and walk or cycle, which will reduce traffic.

Flooding always a problem.

Flooding and local drainage needs to be improved on Newlands area.

Flooding is a big issue. Drainage for village is inadequate - Allows raw sewage to flow into the road after heavy rainfall.

Flooding when extreme.

Flooding, dog mess in the grass / pavements. Drains need regular dredging. Lack of small bungalows built for elderly and disabled.

Floods will become an ever more serious issue with too much developments close by.

Improved drainage and flood prevention e.g. raising flood barrier and improved pumps.

Keep road drains clear to prevent floods.

Less housing development so as not to develop more flooding issues around Ruishton.

More flood protection and no more concrete.

Need more prevention of flood relief. Safe walking from A358 to centre of Ruishton.

Protection of the flood plain, no development in line with current national government thinking.

The road between Ruishton and Creech St Michael needs better flood prevention.

Urgent need to sort flooding @ Cheats Road/Lipe Lane jct.

We have always been ignored by whoever who is involved with planning that surface water from outside of the village of Lower Henlade is not delivered to this village more than we have at present.

More regular cleaning and digging out of watercourses in Lower Henlade.

Walking/footpaths/rights of way

Would be good to have more way marked walks. Cycle paths too please.

Feel there could be more access to fields/circular walks.

Footpaths cycleways need improving/providing.

Footpaths/rights of way are often muddy (across fields).

I walk my dogs and I can't find anywhere safe, traffic going too fast, i.e. Lower Henlade.

Ruishton Lane & Cheats Road footpaths, cycle paths.

I would like to keep Ruishton as a small village without significant expansion. Various roads are without paths and pose risks for pedestrians, especially children. Ruishton Lane is too narrow for the increasing level of traffic. It would be beneficial to have a cycle route into Taunton along the river. The walk to and along the river past the church could be improved.

I would love to see a path along the top half of Bushy Cross Lane - traffic so fast + kids walk to school along that road.

Nice new gates to access/ along river.

The new kissing gates down along the river are too small for prams to get through as I found out when I took the kids to feed the ducks the other day, we now have to walk to the canal in Creech.

Hedges not being cut back enough

Hedges and trees need to be trimmed, so we can walk on footpaths.

Public footpaths are always overgrown in the summer, the one between Bushy Cross Lane and Lipe Lane is always bad, my children are always getting stung by stinging nettles on their way to school behind Coronation Close.

Pavements and roads (bushes - lighting) need to be looked at.

The main route out of Ruishton (Ruishton Lane) has no pavement, so very scary to walk down with young children and pushchair.

The routes to the primary school and parking.

Cycling

Wish I was more able to cycle through the grass footpath from Ruishton church on towards Sainsbury's, B&Q Hollywood Bowl but no proper pathway for cycles.

We need cycle paths to Creech for school children to get to Heathfield School. Cycle Route to town

Cycle path to Taunton from Ruishton. More safe footpaths.

Cycles lane very important - need access to Heathfield School.

Good direct cycle ways.

Need better cycle routes into Taunton.

No safe cycle route through to A358. Similar footpath issue.

Retain and use our green spaces via cycle tracks etc. Fewer new large scale developments unless T.D can improve infrastructure including schools, hospitals and road management.

Litter/Fly-tipping

Dog bins by footpaths & river and pick up signs.

More dog waste bins would be appreciated.

More dog waste boxes to prevent the awful habit of waste bags left in hedge rows by Village Hall.

More signs for picking up of dog mess. Hedges next to footpaths need to be cut back.

Dog warden - dog mess - dogs put on leads in public areas.

Some dog walkers not picking up after their dogs.

Appalling litter problems including dog mess.

Litter, on street parking.

Please could we all pick up the litter.

Prosecute "Fly Tippers"!

Fly tipping of garden waste on grass verges.

Increased clean up services required.

North Curry have litter picking days, why can't we?

Wildlife

We have to protect the wildlife.

Encourage wildflowers at the Park and Ride.

Gateway park & ride - lots of honey bees, butterflies etc. in summer on wild flowers, please encourage this as people are requesting that it is landscaped & do not like "weeds" or wild flowers.

Protection of hedgerows for wildlife, open spaces for air quality, keeping rights of ways clear and available.

Other areas needing protection

There are no SSSIs, SPAs or other designated conservation areas in either Parish. The LNR at Hankridge is completely neglected.

Special protection needed to top of aqueduct. It's now just all brambles. WWII pillboxes need conserving properly. We have no owl or bat boxes up in the village or surrounding areas.

Canal archaeology needs better preservation.

Better protection of River Banks and improved drainage within the village.

Livestock, particularly cattle, use the river as a water source causing damage to the river bank habitat and pollution of the water.

Concern about the lack of maintenance of historic bridges

All green areas now should be preserved for leisure, to walk, exercise & enjoy the countryside

Trees chopped down. Too many houses taking away rural countryside and wildlife habitat. Trees which are old like oaks.

Generally

Work with not against the surroundings.

Very concerned about losing green spaces that are so important to future generations.

We don't want the area to become industrialised. There is enough traffic on the A358 already.
Retaining rural character; retaining village entity; avoiding development that would exacerbate flood risk.

Q6 – LEISURE ACTIVITIES/RECREATION FACILITIES 'OTHER'

What cycle paths? (3)

Cycle paths – if we had them

Cycle paths by canal (Creech)

Parish Churches (2)

Church activities

Church meeting house

I run in the village on the footpaths.

Footpaths? Can't find them, not a lot for OAPs.

Pub (3) (inc. coffee shop)

Village hall occasional.

Doctors.

Park and ride.

Fields to walk locally. (2)

Walking the dog on footpaths there are no parks for dogs.

Stoke Woods.

Canal, Creech shop, church

Taunton Parks.

Private ladies group.

Village Walking Group.

Disabled OAP on my own.

I'm off the beaten track so use North Curry for social activities.

Q7 – LEISURE ACTIVITIES/RECREATION FACILITIES – SUGGESTED IMPROVEMENTS

Community hub

Having a meeting point such as a community cafe would be very useful and would be accessible far more than the village hall.

A centre in the village i.e. a village shop and café as convenience and a meeting place.

Meeting areas such as a café/shop. Pub is very run down – needs investment.

Make a welcoming community pub to become centre of village communication

Public house with facilities for children, more activities for older children/teenagers.

Community shop in Ruishton Inn.

A community café/shop sounds good but I cannot think it could be economic with Sainsbury's and Creech so close.

Local shop in Ruishton, convenient store.

Shop / Café.

Shop for local community.

Shop or café, clubs that relate to all ages in the Parish, decent path through Goosey Lane and fields.

Local shop, cycle paths, more benches to rest on.

Cafe & footpaths.

Community café/shop probably not viable. Allotments has failed before.

Pedestrians & cyclists

Better cycle path to Taunton, from Church Lane to Hankridge.

Better cycle paths around our village into town (Taunton).

Better paths so that we could walk to them.

Better traffic free pedestrian & cycle routes, especially Ruishton Lane.

Cycle paths and safe footpaths.

Cycle paths need cleaning. Verges are cut leaving debris all over the paths, causing punctures to tyres.

Cycle paths, more activities for teenagers.

Improve and protect cycle paths.

Improve and protect foot and cycle paths.

Improved cycle paths would help many cyclists in the Parish.

Improved cycles and footpaths, +easier styles and gates.

Improved footpaths and cycle paths. Restricting the developments along the A358 so that traffic is no longer a limiting factor in accessing our community.

Safer pedestrian/cycle access on Ruishton Lane. The majority of social activities are aimed at retired.

We need safe cycle paths and footpaths.

Keep footpaths clear and well sign posted.

Open access to footways. Consider activities at the village hall.

Improved walking for dog walkers.

Dog walking area.

I would like to see more areas marked for use by dog walkers to run off lead.

Car parking

Car parking.

A proper car park for the sports field, there will be an accident on the Saturday or Sundays, there are football matches the road width is reduced to single lane because of the rise in the road, you cannot see what is coming in the opposite direction.

Desperate need for parking for the Recreation Field. Require either an extension of the existing Recreation Field or a new area to accommodate full size football pitches/cricket pitches.

No parking on road when football / activity in field.

Parking is always an issue for big events e.g. village day, football, weddings, when nursery was open. Does this stifle bringing visitors into the village? Would a community shop/garden open day, business expand both with parking?

Unsure why football parents do not park in VH. More clubs/meets for babies/toddler - playgroup in VH.

Use village hall car park for recreation field.

Parking at Playing Field.

Parking at the park and a community café.

We have a lovely Village Hall + Recreation field, perhaps more parking?

Young people – facilities/clubs

Park facilities for teenagers e.g. Basketball/football area/nets etc. Park too babyish at this present time for my children's age group.

Playground equipment for older children. It is all aimed at very young children.

More facilities/activities for teenagers needed, help community liaison between teenagers & elderly.

More for the younger people age 10-15 to do. Improve Ruishton Park to have more facilities like Creech Park.

Additional recreational facilities.

A Youth Club.

Playing field/recreation space

Playing space for clubs in the Parish.

A Sports club e.g. Cricket Club.

Changing rooms for football pitch & loo.

Clubs being allowed to use village hall e.g. football team being allowed to use toilets. Might encourage more clubs.

Toilets and shelter available at playing fields, independent of village hall.

Toilets in recreation field.

Larger playing field with pavilion facilities.

Shade over a seat in the park. A shop or cafe.

A nicer park - flowers etc., and a nearby café.

Larger green space.

Outdoor gym equipment in the park.

Communication

Information about activity. The website is very out of date.

More info re what's available e.g. a local sports trainer set up weekly group at recreation field but there was no info re it (well I didn't see any).

Generally

We need an all-weather path across the fields from Ruishton to Hankridge Park and into Taunton.

Benches / picnic tables along the river.

Seat by bus stop.

Allotments would benefit all members of the Parish young or old. Even the school could be involved.

Not facilities but people to run various things would be most needed.

A variety of activities for all ages in the village hall.

Very little for Thornfalcon residents.

Safer access e.g. walking routes.

Access/transport to facilities would improve my life.

Better public transport for the elderly.

To have a cleaner, safer environment and with village amenities.

Cleaner air.

Reduce traffic speed in lanes.
Much less traffic using village through - road to main road. To and from Taunton.
Less traffic at the Ruishton School
Less traffic in Lower Henlade.
Reduce traffic and speed (20mph) going through the village.
The community is too small and too spread out.
Because Lower Henlade is spread out it is hard to organise gatherings.
I am satisfied with the current leisure and recreational facilities available to me.

Q8 – LEISURE & RECREATION PROVISION 'OTHER' GROUPS

All of the above would benefit from a community café/shop.
Mixed ages.
Mixed provision for all ages.
There is nothing in Ashe, Thornfalcon - too isolated and spread out.
We are part of the older people category. Need to consider all of these if wish to strengthen the community.
Older generation (retired) - table tennis.
Stop keep thinking just about kids and consider older people.
Anybody.
Such groups only work when created within the village by someone who recognises the need.
I am content, others need to *[inputter couldn't understand handwriting]* their needs.
I am happy with what there is but can't answer for other age groups.

Q9 – HERITAGE ASSETS VALUED 'OTHER'

Aqueduct Lipe Lane.
Taunton to Bridgwater canal.
Didn't know the canal went to Chard!
Historic buildings.
Thatched roofs, historic houses e.g. Dinhams, Old vicarage.
Some of the older buildings which were once farms date back many hundreds of years, but the village knows nothing about them.
Public House.
Ruishton Inn.
Millennium wood.
No street lights so no light pollution.
The phone box should not of been removed!
All of these add character and contribute to the uniqueness of our Parish. I'm sorry, but I don't know about coffin rest, metal road finger posts and have never been to the clump, but I will be looking for those now!
All very important.
The ones not backed are because I do not know about them.

None.

Q9 – HERITAGE - BUILDINGS/LOCATIONS FOR IMPROVEMENT

Ruishton Inn (6)

Historic Bridges.

Old bridges + path from Church Lane to M5 bridge.

Old rail bridge over river, old canal.

Access along the linear routes, such as the old railway and canal bed.

Bridges. Additional clarity and information regarding the old railway line and canal.

Clear the undergrowth around the old railway bridge over the road to Creech. Make it more of a feature.

The aqueduct needs work doing to it. The last work on it has resulted in it being covered in brambles.

River and canal parking and walks upkeep in Ruishton.

The Old Chard branch railway line.

The lay-by on Lipe Lane by the old railway line looks a bit of a mess. The railway bridge in Creech could do with a lick of paint.

Access down Ruishton Lane.

Footpaths need attention in Ruishton - for the elderly.

Footpaths along the A358 and along Bushy Cross Lane and Lipe Lane.

Footpath along the river especially around the new gates recently installed each side of the steps over the embankment.

Footpath opposite Stearts Cottages towards Tarmac site old green lane.

Local woodland parking, so that we can enjoy the wildlife.

Metal road finger posts with SCC atop require painting etc., preserving.

Not so many signs and road marking on village roads.

Old school, Dinhams Farmhouse etc.

Pill boxes.

Pill boxes should be maintained/conserved.

WWII Pill boxes. Improved walkways, cycle routes e.g. old railway lines, canal.

The Mill Industrial Estate, Creech St Michael. Nice place for a cafe perhaps.

The park could do with toilet facilities open during day hours. The park needs more shaded areas.

Falcon hotel pulled down.

The Old Hotel in Henlade.

Road near garage at Ruishton - surface eroded due to flooding needs urgent repair.

Roadside hedges and ditches would benefit from much closer attention and probably help with localised drainage, not to say improve the image of the village as a whole. The bottleneck of Ruishton Lane could be greatly improved if a farm hedge trimming machine took a hefty swipe off the garden hedges on the northern side.

Maintain what we have got in appropriate settings.

Where has the Ruishton phone box gone!!

No/None. (3)

Q10 – CONSERVATION AREAS

River, canal and railway

Along the river. (2)

Along the River Tone. All land that lies outside and abuts Ruishton flood ringbank. The old Chard Railway. Along the line of the Taunton Chard canal.

By the river!!

River Areas definitely, Lipe Lane fields - green belt to keep Ruishton separate and special.

River banks and land that separates Ruishton from M5 and A358.

On the river banks - cutting down the trees has stopped kingfishers and other wildlife visiting regularly.

Fields & bridges along the river.

Beside the river down Goosey Lane, also fields at bottom of Church Lane, plus Church Lane itself.

River and canal banks.

Along the canal.

Canal/river.

The two bridges and old railway/canal routes.

Around bridge across River Tone (on railway line).

Specific locations

Henlade Woods and river/canal side.

One whole of Lower Henlade.

Lower Henlade.

Henlade. (2)

St Georges and Thornfalcon Church Lane.

Area surrounding Thornfalcon Church.

Thornfalcon - Church lane area.

Church Lane.

Thorn Clump because it is unique.

Fishpool Copse, Thornclump Beacon.

Ruishton around the church.

Land both sides of Cheats Road from Village Hall to Lipe Lane.

Stoke wood.

Open spaces and green areas

Most open spaces should be considered especially woodlands and riverside.

All farm land / fields.

All of the fields around Ruishton!!

Any green area in the village and surrounding villages. Help keep village status not merge into one.

Around my house, [location removed] Thornfalcon, it abounds with wildlife.

Open fields in the Parish.

Generally

Established trees to be kept. Areas along the river, the moors and levels.
Green footpaths, wildlife sanctuaries - see above field path along river, footpath to Sainsburys footpath by side of P&R site.
Toad crossings on road in mating season to make it safer for them to cross!!
Possibly gateway park & ride if wild flowers & insect life can continue there.
Nil: Protect anything that is listed.
No more destruction of hedgerows.
Not sure what designation entails or whether it would be appropriate.
Would have to be guided by professionals.

None

No/none (3)

None - Too late to do this on a meaningful basis.

Q11 – EDUCATION FACILITIES ‘OTHER’

Childminder, Queens nursery.
Hatch Beauchamp Primary School.
Thurlbear Primary School.
Neroche Primary.
From September we'll be using Ruishton CofE primary school and Woodlands pre-school.
Kings College, Taunton.
Taunton School.
Taunton Academy not out of choice!
Cannington.
Exeter College.
The SPACE from September 2017.
Adult education courses when available.
Library in Taunton.
Taachi Morris Theatre.
Pilates at Tacchi Morris.
Buses don't stop if you hold out hand at Nags Head. They used to.

Q12 – EDUCATION IMPROVEMENTS ‘OTHER’

Traffic

Urgent!!!

Parking arrangements around Ruishton school

Parking arrangements for Ruishton primary.

Parking at the school is a nightmare for both school parents and local residents.

An ability for drivers to drop off children at Ruishton school to stop parents blocking driveways in surrounding roads.

Better parking for pre-school and primary school.

Speed bumps needed (cars drive too fast near school).

No real information, or requirement for us. Aware of parking problems for Ruishton Primary school - though that is not specifically education.

Definitely no more primary school places. The village cannot cope with increase traffic and parking in Ruishton.

There is enough problems with traffic without adding to it with more educational facilities.

Capacity

Class sizes have gone up at Ruishton School; these need to be kept down if possible.

More spaces in Heathfield School.

Nursery places in the locality - pre-school hours do not cater for working parents. Footpaths to Ruishton School to enable children to be safer on their journey to and from school.

Transport

Getting to Heathfield (The Space).

The bus service from Ruishton to Monkton School.

I would happily pay for my children to catch a bus to school but there are not enough seats available. Surely this just adds to traffic congestion o/s the school?

Adult education

Continued use of the mobile library. Computer terminals / internet for those who don't have their own i.e. in village hall.

Q13 – TRANSPORT – MODE

Would use park & ride if could use bus pass.

Hospital car.

None – housebound.

Wheelchair. (2) *[ticked other multiple options]*

Shopper ticket for park & ride extended to Saturdays. *[also ticked car/van]*

Occasional park and ride. *[ticked other multiple options]*

Bus. (Asda) *[ticked bus]*

School bus. *[ticked other multiple options]*

Lift from my children. *[ticked car share/lift]*

Walking & cycling are too dangerous. *[ticked car/van]*

Q14 – TRANSPORT – MOST IMPORTANT CHANGES

Ruishton Lane

Ruishton Lane - can Ruishton Lane be widened or made one way?

Ruishton Lane - deal with pedestrian / cycle safety issues first.

Ruishton Lane - footpath for pedestrians urgently needed and long overdue!!

Ruishton Lane - footpath from Ruishton Pub to A358 would be a huge improvement

Ruishton Lane - hedge on west side of Ruishton Lane needs to be removed overhanging bramble dangerous to pedestrians.

Ruishton Lane - improve safety for walkers + cyclists + reduce traffic. Hedges need cutting back. Much more traffic using it since new houses in Creech St. Michael.

Ruishton Lane - Improve traffic congestion & pedestrian/cycle safety in Ruishton Lane: reduce volume of traffic, esp. large vehicles other than bus + crossing the southbound motorway slip road.

Ruishton Lane - improvement of pedestrian/cycle safety and reduction of traffic volumes along Ruishton Lane.

Ruishton Lane - improving pedestrian safety.

Ruishton Lane - maybe a passing place opposite cottages in Ruishton Lane.

Ruishton Lane - pavement

Ruishton Lane - Pedestrian safety in Ruishton Lane - in the narrowest parts hedges have been allowed to grow into the road, forcing pedestrians into the road. The increased volume of traffic in the Lane makes this very dangerous.

Ruishton Lane - Pedestrian safety on Ruishton Lane (footpaths). Traffic calming on Ruishton Lane + priority vehicles to reduce jams etc.

Ruishton Lane - pedestrians safety. Quantity of traffic on narrow Lanes i.e. Ruishton Lane, Haydon Lane.

Ruishton Lane - Improve pedestrian and cycle safety

Ruishton Lane - provision of Alternative footpath / cycle way.

Ruishton Lane - reduce traffic and improve pedestrian/cycle safety in Ruishton Lane.

Ruishton Lane - reduce volume of traffic

Ruishton Lane - the volume of traffic through Ruishton Lane makes walking very unpleasant and cycling dangerous. Crossing the A358 at the top of Bushy Cross Lane is dangerous and walking along the edge of the A358 is also unpleasant.

Ruishton Lane - The widening of Ruishton Lane, or a one-way system with Bushy Cross Lane or Lipe Lane.

Ruishton Lane - widen Ruishton Lane. Definitely need to cut back the long hedges to give at least 2 feet extra width.

Ruishton Lane - Widen the road through Ruishton Lane - pinch points on Haydon Lane.

Ruishton Lane [pedestrian safety]

Ruishton Lane [Speed]

Ruishton Lane gives me and my children access to the park & ride although it is a nightmare Lane to walk down. It should be one way.

Ruishton Lane is a pedestrian hazard.

Ruishton Lane is an accident waiting to happen. No footpath or cycle facilities. Excessive traffic from new build homes using the village as a cut through for the M5. Speed humps not enough to slow traffic

Ruishton Lane is the main access and in parts almost too narrow for cars to pass. There is no pedestrian facility and poor lighting. After dark with opposing headlight coming over speed bumps... both Bushy Cross Lane and Ruishton Lane need 100% pavements.

Ruishton Lane requires pavement. Bushy Cross Lane requires double yellow lines at Woodland Drive turning.

Ruishton Lane through to Stoke Road : restrict parking and improve pedestrian safety. A358 Stoke Road Henlade

Ruishton Lane: need repairs to traffic bumps.

Ruishton Lane: Pedestrian safety. 2) Enforce present speed limit A358 near Park & Ride

Ruishton - Lower the speed limit to 20mph through Ruishton.

Right of way (as on the bridge in Creech) down Ruishton Lane too narrow in places and traffic go too fast, used as a rat run for A358 traffic.

We desperately need better pedestrian and cycle safety everywhere but it is paramount on Ruishton Lane, as this is used by significant numbers of people and it is very dangerous at times. Also the hedge/bushes that separate the pavement and the road between the woodlands entrance and the A358 need cutting back. I have walked along there in the dark and it is badly lit and does not feel as safe as it could do. It will only let me tick one box on each line!!
[amended and added to overall results].

The format would not allow me to tick more than one box on each road this does not allow me to give all of the changes that I wish to see on the named roads *[amended and added to overall results]*. i.e. Improvements in pedestrian and cycle safety are desperately required on Ruishton Lane. Plus and improvement in cycle safety along the A358.

A358

A358 - Changes to the A358 [pedestrian, cycle, volume]. Lights at crossroads.

A358 - desperate need for bypass - air pollution v bad. Lipe Lane - dangerous speeding traffic - extend footpath to canal.

A358 - ensure A358 speed cameras are working!

A358 - I am happy with the way it is apart from speed limit A358.

A358 - Reducing the volume of traffic on the A358

A358 - Speed of incoming traffic. Width Ruishton Lane or enlarge passing places.

A358 - Traffic lights with pedestrian crossing at Henlade cross road. Where is the traffic lights with pedestrian controlled crossing on East side of J25?

A358 [Volume]

A358 Bypass Urgent

A358 reduce volume of traffic to J25 + Henlade (high importance).

A358 Reducing volume of traffic and improving pedestrian safety on Bushy Cross Lane.

A358 should be 40mph as it is the other side of Taunton.

A358 vehicle volumes

A358: increase speed limit to 50mph or make it dual carriageway.

A358: speed enforcer - 30mph light up warning notification to be a permanent fixture.

Diverting the A358 from J25, M5 traveling east to the other side of Thornfalcon traffic lights.

Enforce 30mph speed limit on A358.

Bushy Cross Lane

Bushy Cross Lane may benefit from speed bumps.

Bushy Cross Lane needs speed bumps as people speed down there and when I walk my dogs down there it's very dangerous as there is no path.

Bushy Cross Lane - speed bumps. Pavement and state of the road by trailer park

Speed bumps on Bushy Cross Lane use as rat run.

Bushy Cross Lane - reducing speed of traffic.

Bushy Cross Lane - definitely need path for children walking to school. Cars drive too fast.

Bushy Cross Lane - lower the speed limit in Bushy Cross Lane before someone is injured.

Bushy Cross Lane - restrict parking at bottom of.

Bushy Cross Lane is used as a rat run the speed of cars bus and vans are a danger to all as there are no pavements or humps to slow oncoming traffic.

Bushy Cross Lane: Volume of traffic in Bushy Cross Lane has increased and the speed of traffic needs to be reduced. Dangerous for pedestrians. Same as Lipe Lane heavy lorries.

No footpath link Bushy Cross Lane to A358.

Bushy Cross Lane - install a one way system Bushy Cross Lane into Ruishton and Ruishton Lane out of Ruishton up to the entrance to Woodlands.

Bushy Cross Lane - why not consider making Bushy Cross Lane one way into the village) and Ruishton Lane out of the village.

I am concerned about the continued parking at the junction of Woodlands Drive in Bushy Cross Lane.

Lipe Lane

Lipe Lane - better pedestrian access.

Lipe Lane - Traffic lights on Stoke Road, Lipe Lane crossing the A358.

Lipe Lane pedestrian/cycle facility seriously required up to Cheats Road junction.

Would like Creech St M. + Monkton Heathfield traffic encouraged up Lipe Lane to A358 by putting traffic lights so they can turn right (especially when business needs access from the new homes) currently they go through the village + down Ruishton Lane to the lights.

We would like to be able to get off of Lipe Lane and get onto the A358 turning right safely and easier. Also coming out of Stearts Cottages is difficult because the national speed limit sign is just before our turning.

Cheats Road

Cheats Road - Put chicanes (and remove humps). Remove Humps in Ruishton Lane. Humps cause expensive damage to cars even at walking speed.

Cheats Road - too much speeding. Entrance to Lawn Meadow.

Clearer road markings in Bushy Cross Lane/Cheats Rd junction to reduce cars cutting across Bushy Cross Lane.

Greenway Lane

Greenway Lane - speed humps at the high end of Greenway Lane inside the 30mph sign

Greenway Lane - used as a rat run. Needs speed humps where the properties in Lower Henlade are to slow traffic down.

Greenway Lane needs some way of reducing speed of traffic + traffic lights of bottleneck at Haydon Lane + by Cousmans House.

Stoke Road

Stoke Road needs sleeping humps.

Multiple locations

Improve the junction: A358 / Stoke Road / Lipe Lane. PLEASE make it a mini-roundabout. It's always been dangerous, but it's worse now with the extra traffic from the new houses there and increased use of the A358.

On A358 at Stoke Rd [*reduce traffic volume*] + Lipe Lane junction lights on roundabout.

Stoke Road + Lipe Lane - Would it be possible to put a roundabout on the junction of Stoke Rd/Lipe Lane?

The cross road from Stoke Road, Lipe Lane and A358. Tried to improve pedestrian safety but no good.

Ruishton Lane + Lipe Road speed reduction and volume of traffic.

Ruishton Lane and Bushy Cross Lane (Henlade end). Both are dangerous to pedestrians. Improvements urgently needed.

Crossing from Lipe Lane to Stoke Road

A speed limit (reduced) in the 3 ticks above. [Stoke, Greenway, Haydon]

All [Volume: A358, Ruishton, Bushy. Pedestrian: Lipe, Stoke. Cycle: Greenway]

All three [Pedestrian: Ruishton, Cheats, Lipe]

Foot/cycle paths. [A358, Ruishton, Bushy, Cheats, Lipe]

Improve cycle safety especially with young children learning to ride on roads. [Ruishton, Bushy, Lipe, Haydon, Greenway, Stoke]

Improved pedestrian safety [all locations]

Improved pedestrian safety [all ticked] and reduced traffic on the A358.

Improving pedestrian safety. [all options selected]

Improving pedestrian/cycle safety. [A358, Ruishton, Lipe, Haydon, Stoke]

Lower speed limits to prevent Lipe Lane + Bushy Cross Lane becoming short cut rat runs. Safer for walkers and cyclists.

Lower speed limit and pedestrian safety / cycle safety mainly on Ruishton Lane Bushy Cross and Lipe Lane!!!

Lower speed limits. [A358, Ruishton, Bushy, Cheats, Lipe]. Pedestrian safety. [Ruishton]

Lower speed limits. [all locations]

Reduce speeding traffic in all areas especially A358 & Greenway Lane & Cheats Road.

Reduce traffic on Ruishton Lane / Cheats Road.

Reduce volume of traffic. [Haydon, Greenway, Stoke]

Reducing volume of traffic. [A358, Ruishton, Bushy, Cheats]

Reduction in volume of traffic. [all locations selected]

Ruishton & Bushy - Make Ruishton Lane and Bushy Cross Lane both one way. Come into Ruishton down Bushy Cross Lane and out using Ruishton Lane.

Ruishton & Bushy: Unless lower traffic speeds are introduced in ticked areas are introduced someone will soon die N.B. there is inadequate space for footpaths in these areas.

Speed [A358, Stoke]

Volume of traffic + Pedestrian + cycle safety [A358, Ruishton, Bushy, Cheats, Lipe]

Volume of traffic. [A358, Ruishton, Haydon, Greenway, Stoke]

Vegetation needs to be cut back more often on A358, Ruishton Lane, Cheats Rd/Lipe Lane junction.

Thorn Lane

Thorn Lane - 20mph limit

Thorn Lane - reducing speed of traffic on Thorn Lane - used as a shortcut when A358 (is a busy stand still) + cars speed past our house.

Reduce speed limit throughout Thorn Lane, Thornfalcon as it is a "rat run".

Would like the rat run to be stopped going through Thornfalcon from A358 to Creech St Michael.

School

Newlands Road - Parking in Newlands Rd near school people double park (emergency services can't get through).

Speed restrictions near the school.

Lower speed limit by the school. Sensible parking - not on blind corners (Newlands Grove).

More police activity to combat the school mums twice daily grand prix approaching the school.

20mph limit close to school.

Ashe Lane

Ashe Lane (not under review) used as a rat run when A358 blocked - speed limit advised.

Traffic goes too fast along the Lane leading to the NAGS HEAD from Ash Farm.

Other locations

Gravelands Lane - enforce the double yellow lines on the access road to Gravelands Lane. This is used as a stopover by cars and lorries in the day and at night. IT IS NOT A LAYBY.

Vehicles are parked along the road by Knightstone and opposite The Grove turning. You cannot see when you come out of these turnings.

Bypass by Henlade.

30mph limit needs to be advertised more. A speed camera at the Park and Ride end. 30mph limit enforced more.

Generally

All pedestrian Lanes

Because these would be reflective of the village communities need and safety.

Better street lighting in and around Ruishton.

Better ways to cross roads, traffic very heavy and fast despite speed restriction, a Pelican crossing is needed for elderly people

Cycle Lane / crossing / bridge over motorway roundabout.

Cycle paths essential - parking on Cheats Rd when sports clubs on is causing difficulty in passing - parking at top of Lipe Lane opposite bungalows restricts views of traffic - people are leaving their cars/vans all day & going elsewhere to work.

Due to narrowness of roads and volume of traffic, would it be feasible to plan a one-way system in and out for Ruishton as it has the benefit of several roads around the village?

Ensure roads do not become rat runs.

Good direct cycle Lanes.

Improve access to M5 from A358. All of the above are equally important for safety.

Improve cycle safety. [no specified location]

Improve pedestrian safety on unpaved roads.

Improve pedestrian safety. [unspecified location]

Improving cycle and pedestrian safety to Taunton and to Creech and to Heathfield.

It is a general look at road safety, but within the limits of the existing.

Need to move traffic on M5 rather than A303-A358 which should be for local traffic. If we have to move a new road it should avoid the area completely and not drive through villages.

None.

Pathways and cycle routes, which are safe for children away from main roads. Possible cycle/path bridges over rivers/railways to other parishes.

Pedestrian and cycle safety on through roads; reduce traffic volumes for vehicles using roads as "cut throughs" / "rat runs"; speed restrictions by methods other than speed bumps.

Pollution reduction, pedestrian and cycle safety.

Reduce rat-running on minor roads, improve quality of traffic calming measures and introduce more, make better provision for cyclists and pedestrians.

Reduce traffic through village.

Reduce volume of traffic (Rat Run) [unclear location]

Restriction on traffic using Ruishton as a cut through.

Speed or speed ramps in Lower Henlade.

The ever increasing volume of traffic through the narrow roads which makes cycling and walking so unpleasant.

Traffic speed & quantity is horrific. It has massively increased as all the roads above, except A358 are used as a rat run to avoid the A358.

Use some of the grassed area near the motorway roundabout to lengthen the Lane leading to the N. bound slip road on M5.

Volume of traffic and speed of traffic is beyond excess.

Q15 – A358 ‘OTHER’ OLD ROAD SUGGESTIONS

Traffic lights/crossings & pedestrian safety

Traffic calming measures.

Traffic lights to allow easy access to old A358 at top of Lipe Lane, would encourage traffic to use Lipe Lane and therefore would reduce traffic cutting through Ruishton.

Traffic lights with pedestrian crossing at Henlade cross roads (A358) Where is the traffic lights with pedestrian controlled crossing on East side of J25?

Zebra crossing because cars don't let you cross.

Crossing the southbound M5 motorway slip road.

Improved safety for pedestrians & cyclists to cross south bound slip road of M5.

Limit vehicle access

Can only be used by local residents so they don't need to que on the new road.

Local resident access only?

As at Monkton Heathfield reclaim this road for local use.

Close access to Greenway Lane from existing dual carriageway.

Ban lorries.

Ban all HGV to M5.

No by-pass

No by-pass. (2)

Don't want A358 by-pass - more fields destroyed.

Don't want the A358 by-passed. More farm fields destroyed, more pollution in village.

Planting & maintenance

Lots more trees.

More maintenance, hedgerow cut back etc.

Made available / returned to green space land.

More planting - be proud of Henlade Tidy up.

No change

Still should be used to help with volume of traffic.

Will still be needed for traffic not on trunk road.

Stay the same, it is always there for emergencies if the new road is blocked.

Speed reduction

40mph limit.

More 30mph signs from Junction 25 out to Henlade. Too much speeding at present!

Physical traffic calming

Any steps taken need to ensure that the bypass route is selected by vehicles over the current route. No speed bumps please, the noise that vehicles make in just the pot holes is very disturbing to local residents.

Speed bumps so it's not used as an alternative or rat-run.

Generally

Made single carriageways.

More off road parking. Depends on where any access to by-pass provided.

Revert it to a B Class road for local traffic.

Small roundabout by Bushy Cross Lane & Lipe Lane. The speed people drive down the road is ridiculous.

Tell me what is happening!!

By that time I would be over 100 years old.

Q16 –PUBLIC TRANSPORT IMPROVEMENTS

Ruishton - Bus

Bus direct from Ruishton to Musgrove Park Hospital. (2)

Buses to run through Ruishton using Bushy Cross Lane.

Dedicated bus to Asda and Sainsburys returning to Ruishton and Henlade twice weekly.

We need more buses Ruishton to Taunton.

Re-instate bus route from Ruishton and Hankridge Farm as it was before. Stop buses parking and blocking our drive.

More buses through Ruishton then I don't have to walk to the Park & Ride along Ruishton Lane. Bus to Blackbrook Leisure Centre area.

Henlade - Bus

A bus service through / or to Lower Henlade.

A bus through Lower Henlade.

Buses through Lower Henlade, Thornfalcon turn off would be good.

Bus through Henlade.

More regular buses from Henlade.

I don't use buses, but if I did I think the bus shelter in Henlade could be cleaner.

Ashe

Bus to pick up at Nags Head & drop off opposite.

Bus

Essential to have buses to Hankridge Farm, Taunton + hospital.

Bus service to Hankridge Farm!

Regular bus to Hankridge (Sainsburys) for food shopping for 'bus pass' users!!

A bus going to Musgrove hospital. (2)

Transport to the Railway Station.

School transport to Heathfield school.

An easy to find timetable!!

Better bus shelters.

Better bus shelter and time table notices.

Smaller buses bring back shuttle size when not peak times.

Bus times/frequency

More buses / smaller buses.

More frequent bus service into Taunton. Terminate Buses at Creech St Michael.

A regular bus service like we used to have.

More regular bus services, say hourly.

Buses to Taunton and Bridgwater at regular times.

Better spacing of bus timetables (they all arrive around the same time eastwards).

More evenly spaced bus times to avoid buses all arriving within a short space of each other and buses to adhere strictly to scheduled times +/- 10 minutes.

I would be more inclined to use buses if they were more frequent and reliable - not always my experience in the past.

Maintain the bus services possibility of extending start and finish times.

A Sunday bus service. An evening bus service.

Earlier free bus pass times daily.

Buses later in the day.

More evening buses back from town.

We need a late bus.

Sunday buses.

Keep buses hourly as at present.

Buses should be cheaper than parking in town!

Maintain 'shopper tickets' over the weekend and including being open on Sundays.

Free use to village residents when 29 does not run due to floods.

Park & Ride

Later park & ride buses into the evenings.

Park and Ride open longer.

Connecting the park and ride with Taunton rail station.

Improve the park and ride site.

Park and Ride site improved.

Open park and ride on Sundays. This will help keep down traffic and lets teenagers or anyone else unable to drive get into Taunton.

Weekend opening and bank holidays - park & ride.

To be able to use the bus pass on park & ride, everywhere else we go you are allowed to.

Free park and ride!

Park and Ride service is excellent and 15 min frequency is adequate.

Pedestrians

Better footpaths & cycleways.

Being able to walk safely from Ruishton to park + ride bus.

A safer walk along Ruishton Lane to the Park & Ride. I have to drive currently because of safety but could walk in 5-10 mins if there was a footpath.

Safer access to park and ride along Ruishton Lane.

Wider road or one way on Ruishton Lane, improved filter onto A358 at busy times as sometimes the lights can change and there is no movement.

Safe way to walk to the P&R. Safe way to cycle to Taunton & to Heathfield Secondary School.

A safe crossing place over A358 near Bushy Cross Lane so that people can actually get to the bus stop to Taunton.

As above crossing M5 slip road. I would hope this would be incorporated in new roundabout configuration.

Cycling

Cycleway link – Ruishton – Blackbrook A358/M5 and its junctions.

Improved cycle path from Ruishton along the river to Hankridge.

A safer cycle route, safer than Ruishton Lane, with a safer crossing @ the J25 roundabout.

Enhanced cycleways from Henlade would benefit the local area. At present to make use of the cycleways and ensure a safe route into Taunton, a journey to the canal is needed but there are no safe routes to get there via cycleways.

Better cycle lanes and footpaths into and out of the village.

Accessing transport

Better access to transport. I cannot walk unaided so easy access to transport at my home would be useful.

Think about disabled adults who cannot drive or use public transport.

Generally

Fly over over J25 for people going to Taunton to relieve congestion at J25.

Fly-over built over J25 to access Taunton to alleviate congestion on A358.

Being able to get to and from work in Taunton without being caught up in day after day of traffic congestion around Junction 25 of the M5.

Less traffic congestion at motorway junction.

Traffic management/ improvement.

Better road systems in and around Taunton.

Less cars + lorries through village.

Less speed bumps.

A longer pull in outside of my house, requested for safety several times but not listened to.
Ability to get out of our drive safely during morning rush hour.
Driverless vehicles (buses and cars).
Still driving.
Under current conditions none of this would be viable.

No change

We enjoy our bus passes my wife and myself, no problem.
Fine as it is.
None, already enough.
Nothing.
No more buses.

Q17 – PARK AND RIDE ‘OTHER’

Maintenance & completion

Complete the works as per original plans.
It needs to be completed and maintained.
Tidied, Weeded, Total makeover.
Tidy up the overgrown weeds and bushes etc.
Weeds cleaning up.
General clean up - cut grass verges etc. It's a disgrace to Taunton & area.
Attend to overgrown shrubs and tidy up area, it is a disgrace!
Lack of maintenance, weeding etc. Looks such a mess.
General site clean-up and weeding.
More planting.
Proper maintenance of the overall site especially the attenuation ponds. P&R buses to accept Bus Passes like every other ones in the Country!

Fares

Shopper fares available on Saturdays. Maintenance - make it look as though it is cared for. Larger / smaller above - impression is that it is not used to capacity.
Stop charging senior citizens who have a bus pass.
Use of concessionary passes at all times.
Tried to use it once, but declined due to high charges - £2.80 per person is ridiculous. Many Park & Rides are free elsewhere.
Reduced costs, it's very expensive compared to parking costs in Taunton. OAP bus passes should be able to be used on it.
Better value for money.
Reduce cost.
Free to use.
Free use to village residents when 29 does not run due to floods.

Toilets/shelter

A toilet + shelter as there are none at all. Car bays number or A-Z.

There is NO Toilet.

Toilets needed.

Waiting and information facilities not a problem but there are no toilet facilities.

Close the facility

A complete white elephant! Used by a few motorists early morning. Hardly used at all during the day.

Shut it down. Biggest waste of money spent in Taunton.

Closed - make more parking available in Taunton centre. People hate high charges in town. People hate catching a bus with animals, shopping, kids and rain. Be car friendly, you have killed our town with meddling to reduce traffic. Everyone goes to Exeter and Cribbs where they can park free.

Generally

For late night shopping and concerts.

Run later.

Park & Ride open on holidays with later opening hours.

Open 24/7 - use as transport hub for long distance coaches & local links.

Integrated with local buses.

Bus route to connect to Taunton train station. Also the park and ride could also connect with national bus routes such as the Falcon some are part of an integrated national bus and train transport system.

Pavement from the A358 pedestrian crossing to the Park and Ride - someone forgot to put this in in the original plans!

Pedestrian crossing (controlled) East side of J25.

Access to hospital restricted on open times.

Better sign posting of exits. Bike racks.

Used for other activities when normally closed.

Currently no facilities at Ruishton.

Excellent facility.

Really good.

Q19 – LOCATION OF LAND FOR EMPLOYMENT ‘OTHER’

The land adjacent to tarmac should be used (see planning ap. in 1992).

Better use of sites e.g. concrete works site.

Definitely NOT in the villages, perhaps a small amount at the motorway junction (?).

With obvious restrictions East of J25 on A358.

The point is this is for local employment. The proposed industrial estate by the motorway junction will bring in people from elsewhere.

Business and commercial development would be beneficial to the local communities providing it is in keeping with the nature of the community i.e. not huge developments, but local shop, local cafe, nursery for our children, community building that retain our village community.

Large development here can only be destructive. Agriculture and agricultural diversity should be encouraged.
Improve the opportunities for home-based working, either self-employed/freelance or employed, but providing choice to homework.
No more buildings on our countryside.
Care home near P&R - offices etc.
Not sure this is appropriate.
NOT AN EMPLOYMENT AREA.
None at all.

Q20 – JOB OPPORTUNITIES ‘OTHER’

Village shop. (3)
Shop in Ruishton.
Jobs to offer career & development and at the very least pay the living wage.
Any jobs but in or near Ruishton.
Anything.
Home working/small office – hot desk.
Homebased working.
Small business units/start-up spaces.
Small scale that promotes the life local community and enhances the village feel making the most out of our locality as a place to relax, enjoy and visit in our recreation time.
Large retail/outlet centre (Ikea, M&S, Apple, Orvis).
Community facilities for volunteers!
Doctors, dentist, minor injuries out patient’s clinic.
Not on land liable to flood.
The Parish is in close proximity to Blackbrook Business Park, Hankridge Retail Park and the job opportunities that exist there.
Let’s not add to pollution from M5 + A358.

Unsure/none

None. (3)
No further industry needed.
None - just encourage more traffic and noise.
Not sure. (2)

Q21 – HOMEWORKERS ‘OTHER’

Better Broadband definitely.
Despite upgrading Broadband, the service is still slow.
Broadband speeds are appalling at times, even with BT infinity.
Better broadband - Fibre is so close but!!
Better mobile signal. (2)

A parcel drop off point in the village if someone's not at home.

Better transport is required regardless of working from home. There is no bus to Hankridge - shops or the shops at Pets at Home.

Local shop.

At present I go to junction 24.

Q22 – WORK LOCATIONS ‘OTHER’

Daily

Nationwide

Somerset

Somerset county (2)

London (2)

London, Bristol - daily / 3-4 days a week

Bristol (2)

Avonmouth

Bath

Newton Abbott

Exeter

Cullompton

West Somerset

Wiveliscombe

Burnham and Burrowbridge

Chard (3)

Thornfalcon

Community daily

Home (carer) daily

Self-employed & varies

3-4 days per week

Somerset, Bristol, Wilts Dorset + Southern countries

South + South West

Swindon

Barnstaple

Yeovil + Exeter

Street

Creech

Curry Rivel

Heathfield School

1-2 days per week

Bristol

Weekly or less often

London (it was Edinburgh in Armed Forces).

From home and travels with business in local area and nationally.

Out of area.

Weymouth.

Worle.

Yeovil.

Burnham on Sea.

Hinkley Point.

Norton Fitzwarren.

Crewkerne.

Hestercombe.

North Curry coffee shop, Hestercombe book shop both x 2 monthly.

National Trust in Somerset.

Avalon Marshes.

Local area 1.

Musgrove hospital, volunteer.

Taunton is main workplace, working at home policy means I also work at home.

Work in Taunton and at home. [single respondent household]

All over.

Anywhere work takes me.

Q24 – DESIGN ASPECTS OF NEW BUILD HOUSING ‘OTHER’

Design

In keeping with existing buildings.

In keeping with local buildings.

In keeping with style & size of existing homes i.e. not 3 storey.

Must blend in with surroundings. Any development must not swamp and alter the character of the area.

Quality design to suit location.

Quality, affordable.

Not made with plywood inside and bricked outside as at the lower part of Henlade before speed camera.

Eco style all with PV cells and glass for allowing sunlight in (natural solar heating). Also SUDS on driveways and hard surfaces.

Flood resilient.

That the houses are spaced out and built with rooms big enough for families to use. The big building companies squash houses into small spaces only thinking of their profit margins.

They must be functional first i.e. good happy homes to live in.

Housing mix

A range of sizes/styles to suit all budgets.

A range of styles\sizes to suit different budgets.

Bungalow style - not to modern.

Bungalows. (2)

Bungalows one & two bedrooms.

Semi-detached. (2)

Ruishton seems to offer a good variety of housing. We are unsure how/where it could be expanded due to flood plain / A358.

Green space

Green fields are nice.

Parks.

No more development

None - we have enough at Monkton.

Overall I do not support new housing in Ruishton.

Think village is large enough really!

Would prefer none! Again losing wildlife to housing.

Q28 – THE FUTURE AND ADDITIONAL COMMENTS ATTACHED TO SURVEY

1) A road to Taunton that is fit to use. 2) The village needs to stay a village and not join Taunton.

1) More homes to aspire to. 2) Cycle way along the river tone to Taunton.

1) People picking up their dogs mess from the pavements and also the grass! (there are a few people who do not and seem to think it is ok). 2) People not be verbally rude and threatening to those people who are walking their dog! 3) A bus that stops at Hankridge and also at the shops by pets at home, apparently, this was stopped and some elderly residents cannot get to the shops at either of these places. 4) Having a seat in the bus shelter being as the majority that use it is elderly.

5) People not parking on the blind corner of Newlands Grove when taking their children to school - too lazy to walk an extra 50 yards or so, and also dangerous! 6) Reduce speed limit. 7) Sort out the flooding problems properly. 8) Not pilling up the mud / weeds etc. when the ditch is being cleaned out. Should all be taken away, not left to all wash back in again. 9) The hedge down Ruishton Lane cut back more, a pavement put in would be good for walking people etc. 10) Those metal round gateways into the fields and playing fields are useless for disabled people as motor scooters cannot get through them - the metal posts in playing fields make access awkward to.11) Cleaning all the blocked drains out which I think are terrible.

1) A bus service to Taunton and back in the evenings! 2) Make sure the post office stays. 3) Stop allowing more house building. We have not got any facilities to support it (especially for children). 4) If improvements are concentrated in Ruishton, then perhaps a volunteer car driver service for people who live in Henlade or Thornfalcon and who have not got a car.

20mph through built up area, restrict parking on grass verges.

A by-pass for A358.

A cleaner, greener environment with improved footpaths and street lights.

A community centre to the village (Ruishton) as a shop/community café (I would volunteer!). Reduce heavy traffic through Ruishton Lane i.e. heavy lorries and buses diverted through Bushy Cross Lane where there are at least footpaths for pedestrians. Buses using Bushy Cross Lane and not Ruishton Lane.

A definite by-pass and better public transport - cycle lanes and places to cross the A358 and a footpath from Thornfalcon to Henlade.

A focus on the special rural and village feel of Ruishton, where the river is still relevant in its use and appreciation e.g. leisure of farmers produce market (big scale) linked to the idylls spot.

A forward thinking Village Hall committee that engages with all people in the community. Better links between school and church. Parking for the school.

A friendly family pub.

A good local farm shop selling meat, veg and basic groceries with a comfortable café.

A LOCAL CONVENIENCE STORE!!

A local restaurant that is cosy and welcoming where you can have a nice family meal and then go for a walk by the canal.

A shop with space for local craft + veg producers to sell their wares. Newspapers and basic foodstuffs would be great.

A small village shop.

A youth council. Youth club/places for children. An off road cycle route. A shop/community café.

A358 Bypass! Many thanks.

A358 By-Pass.

A358 By-pass. Improved flood prevention + alleviation in and around Ruishton. Protection of Thornfalcon from development. Improved flood protection for Lower Henlade and reduction in traffic/speed in Greenway Lane.

Abandoning plans for "strategic" business park, and any plans for building on "flood plain" land. More concrete = More flooding.

All hedges cut back as when walking hit in face/trip over. Better parking (not right on junctions) coronation close. People walking in dark must make themselves noticeable. In some places better lighting (around new lands).

Any development is sympathetic, Appropriate + adequate for needs - especially sufficient off road parking. Think of the people who live here, rather than those who just drive through.

Any new build, convey grassed areas outside of property to that property. Put conditions on they can't build. This would save the council money. Also include hedges and trees.

Anything that helps the community come together / doing things keeping the environment clean and tidy (litter picking etc.).

As a village, making is safer for the community by calming the traffic. Dog mess, hedges over pavements just keeping a nice clean place to live. Thank you.

As previously mentioned. A footpath and cycle way to avoid using Ruishton Lane. A 20 mph speed limit + safety camera to deter speeders on Ruishton Lane. Also better visibility for drivers to see if approaching vehicles are coming towards them, to avoid meeting in the narrowest part.

Avoiding larger scale expansion that would destroy village atmosphere. Address traffic congestion and parking around primary school / pre-school - currently insufficient parking on school site for staff, some always park on the roadway every day. Inconsiderate parking and speeds of parent vehicles- "accident waiting to happen".

Be less of a rat run for cars from Creech. Improve the road junction next to Ruishton pub. Cars often travel far too fast from Creech across to Ruishton lane which is very dangerous. Cars from Cheats Lane don't stop to check if there are cars are coming from left and take a chance traveling too fast into Ruishton lane looking left and not in front of them. They often cross on the wrong side of the road in a rush and coming from Church Lane is blind. Several times cars have nearly hit me as I cautiously come out from Church Lane.

Being able to drive into Taunton more easily. There are occasions when to bus or cycle is not sensible.

Better access for A358 to reduce to use of village streets as part of the 'rat run' for traffic from Bridgwater & North Taunton trying to avoid J25 of M5. Suspect even more important when improvement to A358 are complete.

Better access roads (Ruishton and Bushy Cross Lane) an easier and safer route past J25 to Taunton (on foot/bicycle). a shop facility even if it's just the pub selling bread and milk (what about the old nursery as a partite shop manned by volunteers), is there an organisation in the village that identifies all the single lonely elderly with a view to providing support?

Better facilities.

Better flood prevention! More speed restrictions through the villages. An improved sense of involvement for future plans in the Parish. To feel we are listened to and not consulted then ignored!

Better flood prevention, community cafe/internet café.

Better footpath/cycles routes to Taunton (across M5). Community Hub or café.

Better links to local parishes. In Ashe/Thornfalcon it is quite isolates so much of this questionnaire does not feel relevant. It would be wonderful if the children could cycle to town and be more independent but we feel it is too dangerous for them. We moved to Thornfalcon because we loved the house and it suited our family requirements but we definitely miss being part of a community.

Better local buses to Taunton town. Speed cameras permanently on. Adequate A358 by-pass.

By not building anymore houses.

By reducing the volume of traffic in and around the village. Thus improving the air quality.

Bypass for Henlade and no more developments. Henlade is a village and not a suburb of Taunton.

Bypass my house or compulsory purchase to make a dual carriageway.

Bypassing the A358.

Community care.

Community events like the Jubilee events. Party in the park like Creech.

Completely new motorway junction, less roadside litter, less congestion and traffic a358, more affordable housing.

Corner shop.

Cut speed of cars, vans, buses. Children using school are in danger everyday walking along Bushy Cross Lane plus it is a danger trying to get out of the drive.

Development of a shopping/service area with parking to serve the local needs.

Do not allow a 4-lane road to be bulldozed through Henlade destroying the village just to by-pass the A358. Build a fly-over instead to relieve traffic. Do not allow 65 acres of farmland to be destroyed to build warehousing. Do not let Taunton jump the M5 and swallow Ruishton and Henlade. *[same postcode, different respondent]*

Do not bulldoze a 4 lane dual carriageway through Henlade to by-pass A358. Do not build 65 Acres of warehouses at J25. Do not allow Taunton to jump M5 and swallow villages of Ruishton & Henlade. *[same postcode, different respondent]*

Dual carriageway through Henlade.

Dualing and change of route of A358 would improve emissions / noise and hopefully traffic using village as short cut. Better pedestrian access on Ruishton Lane, and reducing through traffic. Better traffic calming. Good flood prevention.

Due to the continual queues on the a358 we have noticed a big increase in the amount of traffic coming through the village. Access along Ruishton lane is becoming very difficult at certain times of day.

Fewer cars and less flooding.

Fill in the pot holes. Repair the humps in Ruishton Lane.

...stop parents parking across our drives it is becoming a nightmare every day. No consideration.

Get the bypass built sooner than later.

Having a new bypass and a new junction 25.

Having lots of green spaces to walk, use and not thousands of houses.

The facilities here at Thornfalcon are very restricted due to shortage of accommodation - building more houses would only encourage more problems and spoil our quiet and peaceful hamlet. The problem at Ruishton is the car garage allowing parking of cars for sale in the road, and causing a lot of traffic congestion.

High speed, free, wireless Broadband. Driverless vehicles. Improved cycle paths (increased). Improved footpaths (increased. Residents and service vehicles only. Better flood defences.

I am happy with it as it is. Friendly, warm, plenty on offer.

I love living here! It's a lovely village, being so close to the river, canal and Taunton! School transport is the only real issue for me personally! Thank you for asking our views!

I love living here, but over the years the volume of traffic has increased too much and the disregards for the speed limit, I think through the villages it should be 20mph.

I'd like to see more fitness/education classes in the village hall or school

If Henlade was more of a village than a drive-through.

If the roads and paths were kept up to scratch and cover up holes, mend them regularly and cut back the hedges and clean up the thorns in Busy Cross Lane. I had a thorn on my wheels. It's probably fault of the highway Taunton council or this government?

Improve the A358. Get on with the by-pass!

Improve the flood defences and keep a regular (hourly) bus service otherwise a good place to live - a general shop would be useful.

Increased focus on the village as a community and retaining this.

It is a nice Parish to live already.

It needs to stay as villages and hamlets - the 3 places support and share their vicars, village halls and community groups this works very well. Leave roads as country roads no st lighting & no huge, ugly excessive road signs & road markings. If new building sites means new roads & old country lanes having ugly signs & st lights then the village atmosphere is lost & we might as well move into Taunton. We love being in the country that is why we live here in Thornfalcon surrounded by farms.

Joined up thinking! Community spirit. A restaurant and more buses.

Keep it as a small village!!

Keep it as it is, No changes we must protect the wildlife, We understand there are going to be changes but we have to keep it to a special place to live. Thank You.

Keep its identity as a village.

Keeping and improving our countryside which is why we chose to live rurally. Better pub suited for families. Having a community shop. Speed bumps in Lawn Meadow.

Keeping it as a village but improved links to Taunton. More affordable family homes and a better link to heath field school without using the expensive minibus.

Leave as is!!

Less cars on our roads.

Less congestion at J25 roundabout especially at peak times, including around Christmas and summer holiday Fridays/Saturdays.

Less listening to local people who are determined that development + other people's plans/desires should not happen, but who seem to get what they want passed.

Less traffic - a village shop.

Less traffic - Ruishton is used as a cut through and it is only a matter of time before an accident happens.

Less traffic on A358 by far. No dog poo on pavements around Ruishton Primary. No more affordable housing estates. Proper parking rules/areas for Ruishton School e.g. road between school entrance and field to be designated "drop off" point only. No parking in turn around by school.

Less traffic on A358.

Less traffic on Stoke Road and A358.

Less traffic on the A358, attention to pollution from this and the M5. Also road noise gets worse every year. Improvements to roads on M5 junction & Toneway!! Attention to footpath repairs

Less traffic or slower.

Less traffic passing through leading to a reduction in air pollution. Better public transport to households could have fewer cars! Safer cycle routes so households could have fewer cars.

Less traffic through Thornfalcon - Thorn Lane as traffic heavy and too fast when A358 is busy/at stand still. Toilet facilities at Ruishton park would be brilliant.

Less traffic travelling to town. It takes half an hour to get to an appointment in town during the rush hour

Less traffic. (3)

Less traffic. Less noise from tarmac site.

Litter collection from roads/hedgerows. Regular pruning of roadside hedgerows. Enforced speed restrictions.

Local employment, reducing the need for medium/long distant commuting. Affordable housing for young people/first time or low income buyers. (Social housing?)

Local shop in Ruishton. Convenient store alongside somewhere to pay bills etc. More buses to Taunton/Bridgwater & Richard Huish.

Local shop.

Lower traffic numbers.

Maintaining the village separate from Taunton. A shop and enhanced pub would help to make the village better. Encourage the use of the river and river banks for access and recreation.

Maybe a regular weekly meeting for tea/chat/board games in the village hall for all ages but mainly to provide opportunity for lonely people to meet and chat with others in the village - young & old.

More caring facilities. A pharmacy/doctor availability, mine is 4 miles away. I am disabled, non-driver.

More commitment for village activities by the majority of residents.

More crossings for the elderly, better and wider pathways. Implement the speed restriction, no one hardly does 30mph, only if police are about which is not very often. Somebody should come and try crossing the road when it's busy, you take your life in your hands.

More footpaths, cycle paths + a shop in Ruishton.

More for Thornfalcon residents - too much concentrated around Ruishton.

More friendship groups for the age 50-65.

More infrastructure - new primary & secondary schools outside Ruishton. Small shops – café. Family friendly public house. Ruishton does not need more housing – sorry.

More local policing. Less on road parking. More / safer footpaths and cycle paths, local shop in Ruishton - groceries etc.

More opportunities for people to meet, bridge club, chess club etc. Engineering club to involve teaching young people skills from mentors who live locally? Need for more volunteers from the village to help set up & run these & involve young people more.

More outside recreational facilities. Shop and coffee shop.

More parking at school/ better drop off/up system. Public highways are not in good conditions. Safer crossing of M5 crossing for pedestrians / cyclists.

More pathways to school - traffic so fast. Speed reduction.

More people prepared to help with more leisure activities - therefore providing more community spirit - that is the most important thing to village life.

More police.

More presence from the Police to monitor the Dangerous Drivers.

More self-contained facilities such as village shop. Defined village centres.

More suitable housing at affordable prices for young people and families who wish to live in a village environment that is also close to town. A better footpath on Ruishton Lane please.

More thinking control of planning.

Move the A358. New motorway Junction. Keep motorbikes and horses off pathways. Provide litter bins. Reduce traffic speed along lanes.

Move the school so it is not at the end of the housing estate in Ruishton, causing traffic to pass through the residential parts of the village.

Moving the traffic from the A358. A Road from Junction 25 to the A303 to the M3 at least dual carriageway but preferably motorway.

Needs well planned quality development that can provide investment into the village. The recreation at the central heart – maybe remodel the pub? And improve the environs that spread outwards from the centre. Any improvement requires investment and the method by which this is obtained must be established before 'cost' improvements are proposed.

No bypass.

No change. No further building in village. Improved pavements. Traffic control - not a cut through for A358 or Park & Ride.

No more building of houses anywhere near and sort out A358.

No more housing, take all traffic away from A358, make a bypass.

Not a lot, maybe a bypass. It's really nice here at Ivy House Park nice quiet place, we are next the fields I'd rather be living here than in town any day, we have a twin unit, lovely people and our very own club house. This is the life should have come here years ago we only been here since last June. It is true the A358 is a busy road, but it seems I always seem to get out on to the road somebody lets me out, or I'll wait for a gap. Give me Henlade any day.

Not to change the villages as a village not to turn into a town with no green spaces.

Not to have any more housing. Not to have any commercial parks. Not A358 duelling. Keep the countryside green.

Plant more trees and envelop allotment spaces.

Population growth in the UK is an unavoidable fact. This village would do well to grow with more housing which would justify one or more shops such as appear to thrive at Creech St Michael.

Possibly allotments rather than 'Church related' event to build old family values.

Preferably no new building as this will completely change the character of the Parish. If any absolutely has to be done, then a few single buildings rather than more estates. Better, safer walking and cycle facilities.

Protect the Hamlet of Thornfalcon. Building for homes/employment should not cross the M5 we need these protected little Hamlets to enhance the countryside for those living in Taunton - when they leave Taunton they don't want a continuous sprawl of estates.

Protection of the green spaces and countryside rather than pushing development outside Taunton - consider brown field sites and vacant accommodation first.

Provided that it is not enlarged - we tend to be the forgotten - cause? The A358 divides the Parish.

Raise speed limit A358.

Reduce size or remove speed hump with signage if latter. Road re-surfacing. Ruishton Lane, Cheats road, Bushy Cross, Lipe Lane. Eliminate flooding.

Reduce the number of large lorries passing through Ruishton village.

Reduce traffic rat run from A358.

Reduced through traffic and improved pedestrian/cyclist safety. Retention of 'small village' identity separate from Taunton.

Remove speed humps in Ruishton lane.

Restricting planning of houses per acre so as not to echo how Monkton Heathfield is an eyesore of over developing of a village.

Ruishton is a great place to live. More help. Clubs for young people. We have a great community. Any larger will threaten its identity.

Ruishton needs a shop as elderly people either didn't drive or find going further afield (town-Creech is too much for them. There are so many elderly people in the village).

Safe pedestrian & cycle routes to Blackbrook Business Park. Transport to Heathfield School. Extra Land for Ruishton Primary School. Neighbourhood shop/café. Loos and waiting room at Park & Ride.

Safe pedestrian and cycle ways throughout the Parish and beyond. Specifically access along Ruishton Lane.

Seeing employment and leisure opportunities for our children and grandchildren.

Seeing policeman around the village. Better pavements. Having council grass cut regularly. Better weeding. Extra street lights.

Shop with newspapers.

Slower traffic on Cheats Road. Parking for those using the Playing Field.

Slowing down traffic through our village. Adding a community shop possibly run by local residents. Making cycling with children easier to get to town or the next village (Creech).

Some expansion but not too much!

Some peace and quiet.

Sort the dangerous speeding along the A358. Speed bumps along Bushy Cross Lane (The other two directions into Ruishton have them) Bushy Cross Lane is dangerous to walk down with children on the school run. Lower all speed limits to 30 mph off the A358. (Lipe lane / Stoke Road etc.).

Speed enforcements near school. No more houses. Village shop/newsagents. Keep the greenery that we have left.

Speed limits. Small shop.

Speed restrictions.

Stop building new houses on greenbelt. Our countryside and villages are evaporating fast.

Sympathetic development to produce a new village centre for Ruishton & Henlade. A358 changes provide an ideal opportunity to develop a new centre & improve overall road traffic management.

That it did not get any bigger.

The A358 by-pass, then old road and adj. land, verges smartened up (would volunteer!) - Let's be proud of our Parish.

The A358 relief road.

The redirecting of the A358 would be the biggest benefit, making it easier for the parishes to come together.

To alter the large flow of traffic on the A358. To alter the large amount of noise coming from the concrete works at the A358 Henlade. To reduce the chances of flooding at the junction of Ruishton and Lipe Lane

To ensure the current bus service continues. At least with a bus residents without cars due to age or infirmity can reach medical help if needed.

To get the A358 bypass built so the villages are not used as "rat-runs" and making it dangerous for future generations.

To keep it as it is.

To keep Ruishton a village, not to become lost as a village community surrounded by large housing and industrial development.

To maintain the open land around the villages so that it remains a defined village & has feel of a village. Maintain the open spaces to ensure wildlife continues to thrive.

Traffic lights at A358 / Lipe Lane crossing.

Village shop - general store.

Village shops, P.office. Access to GP.

We need less traffic along Ruishton Lane.

We would like a more atmospheric community pub - encouraging families.